

FAQs: Patients of the Saskatchewan Cancer Agency (SCA) SCA Physician & Nurse Practitioner Notes Available in MySaskHealthRecord April 2023

Q: What new information is being added to MySaskHealthRecord?

A: Most Saskatchewan Cancer Agency physician and nurse practitioner notes will soon be available in [MySaskHealthRecord](#) to support patients in actively managing their own healthcare.

Cancer Agency patients have always been able to access their Cancer Agency records by requesting physical copies through the Allan Blair Cancer Centre or Saskatoon Cancer Centre. The addition of certain Cancer Agency note types in MySaskHealthRecord will simply make it quicker and easier for patients to receive important information and details about their healthcare.

The Government of Saskatchewan, as well as all health system partners, support the addition of this important health information as patients have been requesting access to physician and nurse practitioner notes since MySaskHealthRecord was launched in the province in October 2019.

Q: When will I be able to access Cancer Agency physician and nurse practitioner notes in MySaskHealthRecord?

A: You will be able to access your Cancer Agency physician and nurse practitioner notes in your MySaskHealthRecord account starting May 1, 2023. However, it is important to note that the new information will be available in a phased approach throughout the month to ensure the system is working properly and enable a smooth rollout.

Below is a timeline of when the new notes will be available in your MySaskHealthRecord account:

1. May 1: Discharge Summaries

- If you have an appointment with a Cancer Agency physician or nurse practitioner after May 1 and have been told that you are being discharged from your provider or the Cancer Agency, this note will be available.

2. May 8: New Patient Appointments and Pain and Symptom Management Clinic Appointments

- If you have a new patient appointment with a Cancer Agency physician or nurse practitioner after May 8, these notes will be available.

- If you have an appointment with the Pain and Symptom Management Clinic after May 8, these notes will be available.

3. May 29: Most Appointments

- If you have an appointment with a Cancer Agency physician or nurse practitioner for a review prior to treatment or a follow-up visit after May 29, these notes will be available.

Q: Will I also be able to access physician or nurse practitioner notes from my past Cancer Agency visits?

A: Any Cancer Agency physician or nurse practitioner notes that were dictated prior to the associated release dates noted above, will not appear in your MySaskHealthRecord. If you wish to obtain copies of your older appointment notes (that occurred prior to the release date), please contact your Cancer Centre.

Q: How will I view these new physician and nurse practitioner notes in MySaskHealthRecord?

A: If you have a MySaskHealthRecord account, simply log in and you can view your notes by clicking on the new “**Clinical Documents**” tab. If you do not have a MySaskHealthRecord account, you can register at eHealthSask.ca [on their MySaskHealthRecord page](#). You will need your Health Card number and SGI Driver’s License number to complete the registration process.

If you have enabled the notification feature in MySaskHealthRecord, you will be notified when a new note is added to your account. You can then log in to your MSHR account and navigate to the “**Clinical Documents**” tab on your home screen. Any data available will be visible in a list on the page:

Clinical Documents

Medical Record
Your Medical Record allows you to view clinical information collected from one of the following provincial data sources. If information is not yet available, you may also use the "Add new item" feature to enter your own data.
Please note, in some instances data may be in an attached document format. To view these results, please select "Add/View Comments."

Clinical Documents

Immunization History

Prescription History

Clinical Documents

Data source: Provincial | Self-Entered

Date Range: All

Date	Provider	Report	Category	Status	Report	Comments
Aug 03, 2021 10:01 AM	Consulting Physician	COVID-19 ATTC Note	Consult/Referral's	Final	View	Add/View Comment
Jul 23, 2021 11:08 AM	Consulting Physician	SCA Eastern/Palliative	Progress Notes	Final	View	Add/View Comment
Jul 23, 2021 11:08 AM	Consulting Physician	BD-MD Assessment	Consult/Referral's	Appended	View	Add/View Comment
Jul 23, 2021 11:08 AM	Consulting Physician	Discharge Summary/Transfer	Discharge & Transfer	Appended	View	Add/View Comment

Warning
The medical imaging reports provided are for informational purposes only. The contents should not be used for medical advice or medical opinion. The information displayed has not been reviewed for accuracy or completeness prior to being made available to you, but it has been sent to your ordering provider. Medical imaging reports are an integral part of your overall health history, and should be interpreted in a clinical context with your health care provider. For general health information online you may visit <https://www.healthcare.saskatchewan.ca>

Report an Error
If provincial data appears to be incorrect, report the error by clicking [here](#)

Q. What should I do if I notice errors in my notes in MySaskHealthRecord?

A: It is important to note that some of our healthcare providers use a voice recognition software to record/dictate their appointment notes. Sometimes this software will mistakenly insert an incorrect word (that sounds similar to the word that was actually dictated), or make minor grammatical errors—please excuse these types of minor errors as you review your note.

If you notice errors or inaccuracies with **your health information** in your Cancer Agency note in MySaskHealthRecord, please let your health care team know at your next scheduled visit or contact your Cancer Centre directly (*numbers below*), and our team will begin the steps to process your request accordingly. Most corrections will be made on a go-forward basis, which means that you will not see the update on the original note.

- Allan Blair Cancer Centre: 306-766-2213
- Saskatoon Cancer Centre: 306-655-2662

Q: What if I don't understand my note?

A: Please keep in mind that these notes are primarily written for physician-to-physician communication. There may be medical terminology used to ensure appropriate transmission of information. If you have any questions about your information, please ask your doctor during your next appointment.

Q: Why are there strike-through lines in my note?

A: If there are lines through your note, that means it is being corrected, which requires removal of inaccurate/incorrect information. This results in lines through your note. Once the information has been corrected, the note will be replaced with a clean version of your note (without the lines).

Q. I saw my doctor more than 48 hours ago and my note is still not available. What should I do?

A: Your note should be available approximately two days after your physician or nurse practitioner finalizes it. Please keep in mind it may take longer for your physician or nurse practitioner to dictate and finalize your note in order to have all the information required. If you need access to your note prior to it being available on MySaskHealthRecord, please contact your Cancer Centre.

Q: How can I get access to my physician or nurse practitioner notes if I don't have a MySaskHealthRecord account?

A: If you do not have MySaskHealthRecord, you can sign up for an account at eHealthSask.ca. Please note that you will need your Health Card number and your SGI driver's license number.

You can also request a copy of your physician or nurse practitioner notes by contacting your Cancer Centre:

- Allan Blair Cancer Centre: 306-766-2213
- Saskatoon Cancer Centre: 306-655-2662

Q. Will my health information remain private and secure in MySaskHealthRecord?

A: All personal health information in MySaskHealthRecord is stored securely and can only be accessed through a highly secure, personalized log in. eHealth Saskatchewan has taken the necessary steps to protect your information, including firewalls and internal security policies and procedures. They update and implement security measures when appropriate and practical to do so.